How do I know if I'm with an alternative supplier?

If you're with an alternative supplier, it impacts the supply part of your bill.

Beware: Even if you're with an alternative supplier, you will continue to get a bill from your regulated utility. Alternative suppliers include their charges on the supply section of your utility bill. People on a bad supplier deal often tell CUB they had no idea they were with another company until their bill went up. Check your bill each month to see if you're with an alternative supplier.

On your Ameren bill:

If you're with another supplier, its name should be in the "Supply" section of your bill. You should be able to see the per kilowatt-hour price you're paying with that supplier.

To end an offer:

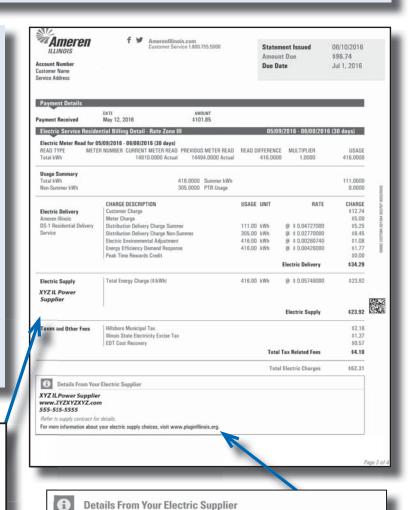
If you want to end an alternative supplier plan—including a municipal aggregation offer—call that supplier. The name and number of the company should be listed on your electric bill. If you think you were fraudulently signed up, tell the supplier you want the exit fee—if it charges one—waived, and push for a full refund. (Note: Under Illinois law, a supplier can't charge an exit fee of more than \$50. The law is improving as of Jan. 1, 2020. CUB will give you an update in the new year.)

If you don't like the supplier's response, file a complaint with CUB: **1-800-669-5556**.

Electric Supply

XYZ IL Power
Supplier

Total Energy Charge (\$/kWh)



For more information about your electric supply choices, visit www.pluginlllinois.org.

XYZ IL Power Supplier www.XYZXYZXYZ.com

Refer to supply contract for details.

555-555-5555