

How do I know if I'm with an alternative supplier?

If you're with an alternative supplier, it impacts the supply part of your bill.

Beware: Even if you're with an alternative supplier, you will continue to get a bill from your regulated utility. Alternative suppliers include their charges on the supply section of your utility bill. People on a bad supplier deal often tell CUB they had no idea they were with another company until their bill went up. Check your bill each month to see if you're with an alternative supplier.

On your Ameren bill:

If you're with another supplier, its name should be in the "Supply" section of your bill. You should be able to see the per kilowatt-hour price you're paying with that supplier.

To end an offer:

If you want to end an alternative supplier plan—including a municipal aggregation offer—call that supplier. The name and number of the company should be listed on your electric bill. If you think you were fraudulently signed up, tell the supplier you want the exit fee—if it charges one—waived, and push for a full refund. (Note: Under Illinois law, a supplier can't charge an exit fee of more than \$50. The law is improving as of Jan. 1, 2020. CUB will give you an update in the new year.)

If you don't like the supplier's response, file a complaint with CUB: 1-800-669-5556.

Ameren ILLINOIS AmerenIllinois.com Customer Service 1.800.755.5000

Statement Issued 06/10/2016
Amount Due \$96.74
Due Date Jul 1, 2016

Account Number
Customer Name
Service Address

Payment Details

DATE	AMOUNT
May 12, 2016	\$101.85

Electric Service Residential Billing Detail - Rate Zone III 05/09/2016 - 06/08/2016 (30 days)

Electric Meter Read for 05/09/2016 - 06/08/2016 (30 days)

READ TYPE	METER NUMBER	CURRENT METER READ	PREVIOUS METER READ	READ DIFFERENCE	MULTIPLIER	USAGE
Total kWh		14910.0000 Actual	14494.0000 Actual	416.0000	1.0000	416.0000

Usage Summary

Total kWh	416.0000	Summer kWh	111.0000
Non-Summer kWh	305.0000	PTR Usage	0.0000

Electric Delivery

CHARGE DESCRIPTION	USAGE UNIT	RATE	CHARGE
Ameren Illinois Customer Charge			\$12.74
Meter Charge			\$5.00
DS-1 Residential Delivery Service			\$5.25
Distribution Delivery Charge Summer	111.00 kWh	@ \$ 0.04727000	\$5.25
Distribution Delivery Charge Non-Summer	305.00 kWh	@ \$ 0.02770000	\$8.45
Electric Environmental Adjustment	416.00 kWh	@ \$ 0.00260740	\$1.08
Energy Efficiency Demand Response	416.00 kWh	@ \$ 0.00428000	\$1.77
Peak Time Rewards Credit			\$0.00
Electric Delivery			\$34.29

Electric Supply

CHARGE DESCRIPTION	USAGE UNIT	RATE	CHARGE
Total Energy Charge (\$/kWh)	416.00 kWh	@ \$ 0.05749000	\$23.92
Electric Supply			\$23.92

XYZ IL Power Supplier

Taxes and Other Fees

CHARGE DESCRIPTION	CHARGE
Hillboro Municipal Tax	\$2.16
Illinois State Electricity Excise Tax	\$1.37
EDT Cost Recovery	\$0.57
Total Tax Related Fees	\$4.10

Total Electric Charges \$62.31

Details From Your Electric Supplier

XYZ IL Power Supplier
www.XYZXYZXYZ.com
555-555-5555

Refer to supply contract for details.
For more information about your electric supply choices, visit www.pluginillinois.org.

Electric Supply
XYZ IL Power
Supplier

Total Energy Charge (\$/kWh)

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