

# How do I know if I'm with an alternative supplier?

If you're with an alternative supplier, it impacts the supply part of your bill.

**Beware:** Even if you're with an alternative supplier, you will continue to get a bill from your regulated utility. Suppliers include their charges on the supply section of your utility bill. People on a bad deal often tell CUB they had no idea they were with another company until their bill went up. Check your bill each month to see if you're with an alternative supplier.

## On your ComEd bill:

If you're with another supplier, its name should be in the "Supply" section of your bill, on pages 1 and 2. On page 2, you should be able to see the per kilowatt-hour price you're paying.

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**ComEd**  
An Exelon Company  
Issued 3/2/16  
SERVICE FROM 2/2/16 THROUGH 3/2/16 (29 DAYS)  
Residential - Single  
Total Amount Due by 3/24/16 **\$105.25**  
Thank you for your payments totaling **\$105.97**.

**TOTAL USAGE (kWh)**  
2015 2016  
AVERAGE DAILY USE (monthly usage/days in period)  
Current Month: 27.5 kWh (31° avg. temp) ↑ 46% from last year  
Last Month: 29.0 kWh (29° avg. temp) Last Year: 18.9 kWh (17° avg. temp)  
Ten 100W light bulbs for 1 hour = 1 kWh

**CURRENT CHARGES SUMMARY**  
See reverse side for details  
SUPPLY \$52.83  
DELIVERY \$40.91  
TAXES & FEES \$11.51  
Total Current Charges: \$105.25  
XYZ IL Power Supplier provides your energy.  
ComEd delivers electricity to your home.  
ComEd.com 1.800.334.7661

**CURRENT CHARGES SUMMARY**  
See reverse side for details  
SUPPLY \$52.83  
XYZ IL Power Supplier provides your energy.

**For Questions, Support, and Outages visit ComEd.com**  
English 1.800.EDISON (1.800.334.7661)  
Español 1.800.95.LUCES (1.800.955.8237)  
Hearing/Speech Impaired 1.800.572.5789 (TTY)  
Federal Video Relay Services (VRS) 800.877.8339  
\*\*\*Please seek assistance from ComEd prior to contacting the ICC Consumer Services Division - Inside Illinois 1.800.524.0795 - Outside Illinois 1.217.782.2024 - TTY 1.800.856.9277

Issued 3/2/16  
Total Amount Due by 3/24/16 **\$105.25**

**METER INFORMATION**  
Read Dates Meter Number Load Type Reading Type Previous Present Difference Multiplier Usage  
2/2-3/2 General Service Total kWh 304 Actual 1191 Actual 797 x 1 797

**CHARGE DETAILS**  
Residential - Single 2/2/16 - 3/2/16 (29 days)  
SUPPLY - XYZ IL Power Supplier \$52.83  
Electricity Supply Charge 797 kWh X 0.05865 \$46.74  
Transmission Services Charge 797 kWh X 0.01122 \$8.94  
Purchased Electricity Adjustment -\$2.85  
DELIVERY - ComEd \$40.91  
Customer Charge \$10.48  
Standard Metering Charge \$4.36  
Distribution Facilities Charge 797 kWh X 0.03196 \$25.15  
Electricity Distribution Charge 797 kWh X 0.00116 \$0.92  
TAXES & FEES \$11.51  
Environmental Cost Recovery Act 797 kWh X 0.00036 \$0.30  
Energy Efficiency Programs 797 kWh X 0.00345 \$2.75  
Franchise Cost \$40.38 X 7.40200% \$29.97  
State Tax \$2.83  
Municipal Tax \$4.86  
Service Payment \$108.36

**CHARGE DETAILS**  
Residential - Single 2/2/16 - 3/2/16 (29 Days)  
SUPPLY - XYZ IL Power Supplier \$46.74  
Electricity Supply Charge 797 kWh X 0.05865 \$46.74

**OTHER**  
Online Mobile App Phone In-Person

## To supply an offer:

If you want to end an alternative supplier offer—including a municipal aggregation deal—call that supplier. The name and number of the company should be listed on your electric bill. If you think you were fraudulently signed up, tell the supplier you want the exit fee—if it charges one—waived, and push for a full refund. (Note: Under Illinois law, a supplier can't charge an exit fee of more than \$50. The law is improving as of Jan. 1, 2020. CUB will give you an update in the new year.)

If you don't like the supplier's response, file a complaint with CUB, 1-800-669-5556.