



# Important changes to your AT&T Services

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August 14, 2017

Dear

AT&T is updating its residential voice offers by eliminating some packages and offering some new packages.<sup>1</sup> We are writing you to share important information on how this update will impact your current service with AT&T.

### Let AT&T Update Your Services – Simple and Convenient

You currently subscribe to **Consumer's Choice Basic**. This plan will no longer be available beginning **November 17, 2017**. If you take no action your calling plan will automatically be changed to **Call Plan 30** after **November 16, 2017**. This new AT&T service plan will include a Residence Line and 30 local untimed calls for a monthly rate plus \$0.06 for each additional call over the 30 included calls. Additionally, you will continue to have uninterrupted service during the update. There will be no installation or activation charges associated with the change. See the chart below to find your new monthly rate, which depends on your location.

Consumer's Choice Basic	Call Plan 30
If your current rate is -	Your new rate will be -
\$3.05	\$5.25
\$6.03	\$8.25
\$9.50	\$11.50

**Choose your own Plan** - You have the option of choosing another plan, including those described below.

- ✓ Local Unlimited Package      \$11, \$14 or \$16.50 per month, depending on location – Access Line and unlimited Band A and Band B local calling (Available 11/17/2017)
- ✓ Complete Choice® Enhanced      \$38 per month - Access Line (Unlimited Local Calling & up to 9 features)

If you would like to select one of these plans, choose a different plan, or take other action, please **call us at 800.288.2020**. We will be happy to help you choose a plan that best meets your needs. If you want to select a new service that will be effective prior to the automatic change, you must do so by **November 16, 2017**.

**Please note that as of October 3, 2017, Consumer's Choice Basic will not be available to any new subscribers. As a current subscriber, you may keep your plan until you move or make changes to your service, or until the plan is discontinued on November 17, 2017.**

<sup>1</sup>The packages being eliminated are the optional packages, known as Consumer's Choice Basic, Consumer's Choice Extra and Consumer's Choice Plus, which have been offered pursuant to section 13-506.2(d) of the Illinois Public Utilities Act.